



# COVID-19 Admission Visit FAQ

## UNIVERSITY OF MOUNT UNION

The University of Mount Union is committed to the safety and well-being of our students, faculty, staff, and campus guests. Before traveling to our campus, we recommend all visitors check the travel restrictions and quarantine advisories within the states and local health departments you will be traveling to and through to get to Mount Union, as this guidance may change.

### **Should I bring a mask or face covering?**

To ensure the health and safety of our visitors and employees, wearing a mask or face covering is required. Our admission staff members will be wearing masks.

### **When should I arrive for my campus visit?**

If possible, please arrive to the Gartner Welcome Center for your campus visit no more than ten minutes before your scheduled visit time.

### **What should I expect when I check-in for my campus visit?**

When you arrive at the Welcome Center you will check-in at our front desk. We have installed plexiglass stands at the front desk to promote safety for our visitors and staff. You will be asked to stand back from the desk as you receive your student information sheet to complete and check for accuracy. Once completed, you will be invited to your information session room to meet with an admission counselor prior to your tour.

### **Will there be multiple families per tour?**

Our goal is to provide an individualized visit experience for all of our guests. Schedules sometimes require group tours to be given. During the tour, visitors will be encouraged to maintain six feet between each party. Our tour guides will wear a mask and maintain six-feet of separation from the family while touring our campus; each tour guide will wear a wireless microphone to ensure all visitors can hear the information throughout the tour.

### **How many guests will I be able to bring with me?**

We are not limiting the guests you can bring to campus. However, to prevent possible exposure, we have placed a limit of two guests during the information session.

### **How will you facilitate social distancing during a tour?**

Following your information session, you should have a seat within an open seating section of the Gartner Welcome Center. Your guide should immediately call your name to start the tour. On tour, your guide will be wearing a mask and will maintain a six-foot distance. Immediately after the tour, we highly encourage both employees and visitors to wash their hands.

### **How will you facilitate social distancing in an information session?**

All information sessions will be set up to ensure our admission counselor and family are at least six-feet apart. In situations where group information sessions are held, each party will have six feet between them. The counselor will be wearing a mask, and the student and guests are required to do so as well. After each interview, we will sanitize the area.

### **Are handshakes permitted?**

Per social distancing guidelines, we discourage personal contact. Don't worry, we won't interpret the lack of a handshake as rude! We look forward to having you back on campus in the future where we can have these types of interactions.

### **Will there be refreshments available?**

Mount Union bottled water will be available to keep you hydrated during your visit!

### **Will there be dining options on-campus or around the community?**

Unfortunately, we are unable to provide on-campus dining options. However, there are opportunities to order take-out from restaurants in Alliance.

### **I woke up this morning with COVID-19 symptoms and/or realized I was exposed to the virus in the past 14 days. Will I be penalized if I cancel my visit?**

Not at all. We encourage you to take time prior to your visit to consider the state of your health and respond appropriately. We are dedicated to the health of our visitors and staff and ask that you refrain from visiting if you are sick or have been exposed to someone who is sick. We will work with you to reschedule once you are feeling healthy again.

### **I don't have a scheduled appointment; can I drop in for a campus tour and information session?**

At this time, we are not accepting walk-in visits. We are happy to work with you to schedule a visit through our website so we can best ensure all accommodations are set for a safe and enjoyable campus visit experience.