

FAQ's for SpectrumU

What is SpectrumU?

SpectrumU is a video streaming service that delivers live TV with news, sports and entertainment in addition to on-demand television shows and movies to iOS and Android mobile devices, tablets, laptops, desktops and Roku devices over an IP connection.

How does SpectrumU work?

SpectrumU integrates with your school's identity provider (IdP), and students gain access using their existing university credentials.

How does a user get access?

Access is gained through an app that is downloaded to your students' devices or through a browser:

- For iOS and Android, download the SpectrumU app from their app stores.
- For Roku, search for Spectrum TV in the Channel Store.
- From a browser, go to SpectrumTV.com

Which devices are supported?

The following devices and OS version numbers are currently supported:

- Android smartphones and tablets running Android 5 or above
- iPhone, iPad or iPod touch running iOS 11 or above
- Kindle Fire Phone and all Kindle Fire models except for the 1st generation model
- Mac: Safari 7 or higher, Firefox 45 or higher or Chrome 43 or higher
- PC: IE 11, Chrome 43 or higher, Firefox 45 or higher or MS Edge 12 or higher
- Roku: All second-generation players and TVs

Is SpectrumU accessible to the visually and hearing impaired?

Yes, SpectrumU is optimized for the visually impaired and includes closed captioning (CC).