



### **The Outstanding Support Staff Award**

The Outstanding Support Staff Award is given to a support staff member at the University of Mount Union to recognize the hard work and outstanding contributions made to Mount Union. For the Outstanding Support Staff Award, we would like to recognize and honor Teresa Latham.

With her upbeat attitude and willingness to help wherever she is needed, Teresa Latham is at the heart of the Student Affairs Office. Those who nominated Teresa were eager to share:

“From the minute she comes in the door every day she projects a positive and upbeat attitude; you would really never know it if Teresa is having a bad day and she’s human so we’re sure she must on occasion...but she has a little sign taped to her desk that says “Make every day a good day.” And, that’s exactly what she does.”

“No two days are alike in Student Affairs and she handles it all with grace and compassion. Ultimately, the thing that stands out most about Teresa is how much she cares for and about our students.”

“She has a warmth and understanding that exceeds anyone else we know and she is very much a valued member of our team.”

“Her contributions during this time have been immense as she takes her time with each and every student and parent call that comes in on the switchboard or that we get for the various offices in Student Affairs and either answers their questions or has a way of putting their concerns at ease – even during this very stressful time when they might be anxious or frustrated and there aren’t always simple or easy answers to their questions.”

“Teresa goes above and beyond when she sees a student who is struggling or who needs a little more help because they may not have the best support network either at home or on campus. She really takes to heart the concept of being part of a campus community and that when you come here you are a part of the Raider Family – a community that cares about one another.”

Congratulations, Teresa!